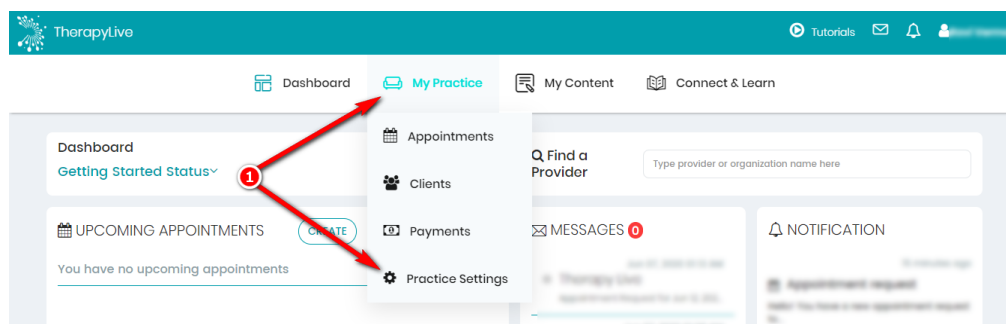


Can I set a cancellation buffer or time limits for when a client can cancel appointments?

Customer Success Liaison - 2020-09-08 - in Calendar and Appointment Scheduling

To avoid last minute cancellations, you can set a time limit that your client can cancel appointments. Please follow the steps below:

1. Go to "My Practice" and select "Practice Settings" from the drop down menu.



2. Click on "General" from the left menu.
3. Under the heading "Cancellation Buffer Time", you can select the time you wish to set from the drop down menu.
4. Click on "Save Settings" to save your changes.

Services

Schedule

Practice

General

General Settings

Do you want an SMS reminder? when turned on SMS notification will be sent to your cellphone number that you've entered on registration. [Click Here](#) to change it.

SMS reminder for appointment changes

SMS reminder 1 hour before appointment time

SMS reminder 1 day before appointment time

SMS reminder 2 days before appointment time

Time Format

Minimum advance appointment time

Maximum advance appointment time

Hide faded already booked time slots

Cancellation Buffer Time

Cancellation Policy

Your Practice's Terms & Conditions

Your Practice's Privacy Policy

Save Setting

