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Customer Success Liaison - 2020-06-18 - in Secure Telehealth Sessions and Session Notes

Quick session links are valid for up to 24 hours. Once a link is activated and participants join the session, your session will be active for up to 4 hours. Each session link is unique and encrypted, so when creating multiple session links be sure which Quick Session link corresponds to each client. Additionally, when joining a session by phone, you will not be able to connect your microphone or video at the same time as you are on the phone.