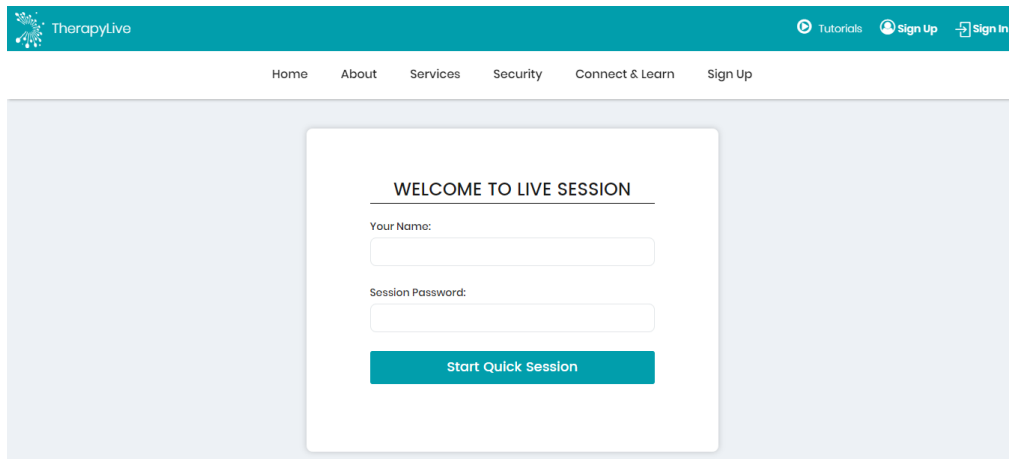


## How do I access my telehealth Quick Session?

Customer Success Liaison - 2020-06-18 - Client Portal

A Quick Session is a secure telehealth session. When joining a session by phone, you will not be able to connect your microphone or video at the same time as you are on the phone. Here are the steps to join a secure Quick Session:

1. Your therapist will share with you an encrypted telehealth session link with a password.
2. You will enter your name and the password provided to you by your therapist.

A screenshot of the TherapyLive web interface. At the top, there is a teal navigation bar with the TherapyLive logo on the left and links for "Tutorials", "Sign Up", and "Sign In" on the right. Below the navigation bar is a white horizontal menu with links for "Home", "About", "Services", "Security", "Connect & Learn", and "Sign Up". The main content area is a light gray rectangle containing a white rounded rectangle. Inside this white box, the text "WELCOME TO LIVE SESSION" is centered at the top. Below this text are two input fields: "Your Name:" followed by a white text box, and "Session Password:" followed by a white text box. At the bottom of the white box is a teal button with the text "Start Quick Session" in white.